



Snow removal approach

Spreading of de-icing products



- A new approach to the use of de-icing products has been implemented for the 2019/2020 season. Three types of spreading quality according to a specific zone and associated risks
- The objective is to focus our efforts and resources on critical areas of operations while maintaining a high standard of security

- Quality 1
- Quality 2
- Quality 3



Quality of surface treatments – detailed sectors

detailed sectors

Quality 1

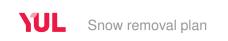
- Use of de-icing products to maintain the surface at a maximum of 10% ice (ice patch)
- During precipitations, tolerance threshold is 25%

Quality 2

- Use of de-icing products to maintain the surface at a maximum of 25% ice (ice patch)
- During precipitations, the tolerance threshold is 50%
- Mechanical work for de-icing

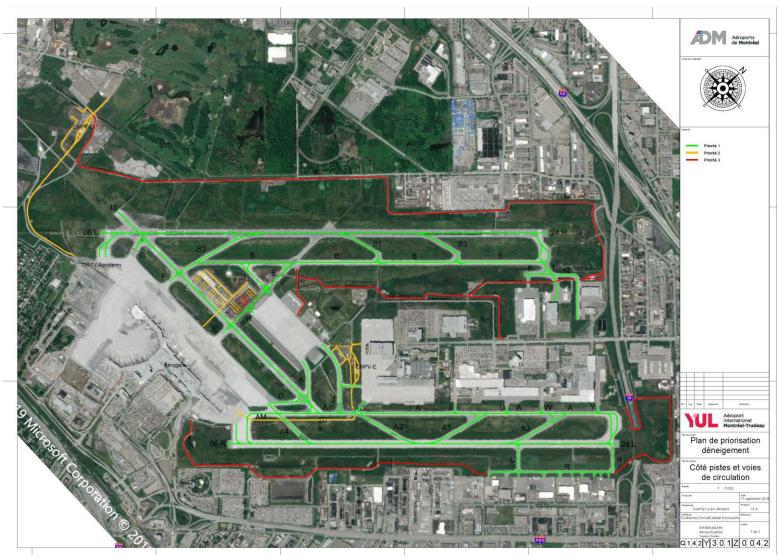
Quality 3

- Tolerance between 50 and 100% ice
- Mechanical work only
- No use of de-icing products
- Use of stone only





Spreading plan- runways, taxiways & perimeter roads

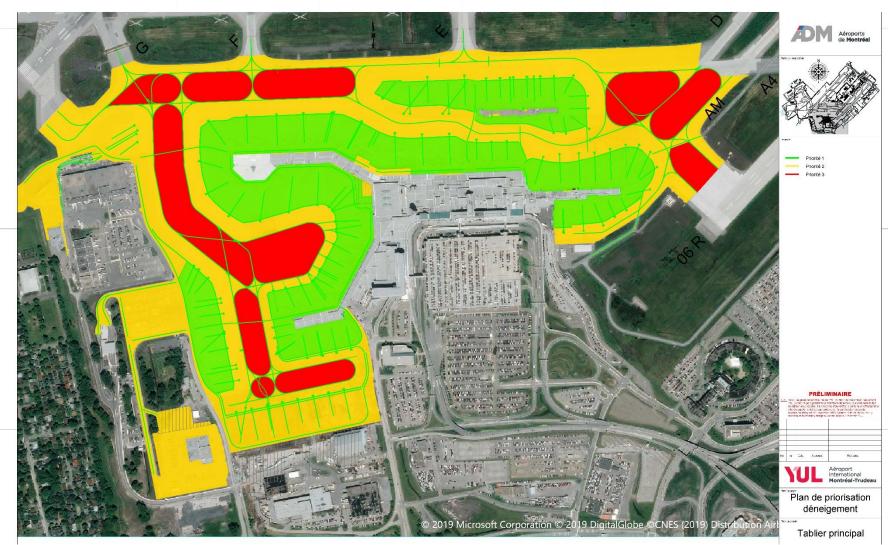


Quality 1

Quality 2

Quality 3

Spreading plan – apron and remote parking



Quality 1

Quality 2

Quality 3

Risks identified by sector according to the quality level

Quality 1: Runways and taxiways

No identified risk, status quo ☑

Quality 2: Certain areas of the apron & remote parking

- Presence of ice (ice patch) at most 25%
- Aircraft approach more difficult for handlers if they do not respect the guide lines

Quality 3: Perimeter paths and clusters

- 50 to 100% covered in ice
- Possibility of increased numbers of service calls or towing
- Possibility of equipment failure
- FOD ice delamination



Mitigation measures:

- Raise awareness and train our operators – respect for speed, adapting their driving, etc.
- Educate partners respect for speed, signage and marking lines. Adapting their driving according to the condition of the surface



Online priority management

- Partners snow removal requests sent to our Snowdesk
- Prioritization of the requests by the SGAT based on ETA or EDT
- Requests forwarded on the tablet to the person in charge of snow removal on the apron
- Execution of request
- Closing of request in the system



Benefits

- Effective communication between the SGAT and the person in charge of snow removal
- Less risk of forgetting
- Traceability of requests
- KPI to measure efficiency (response time)

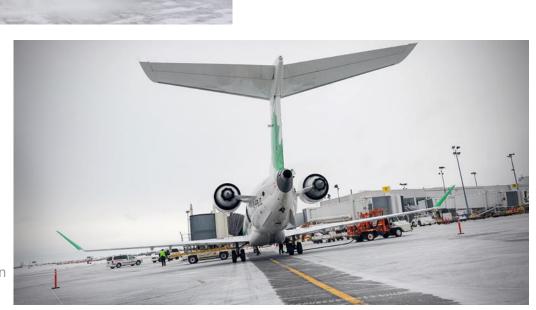


Apron management



Guide line sweeping

Continuous sweeping of lines for pilots







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